

Announcement

Termination of service support of the KLY-3/4 Kappabridges and JR-5 Spinner Magnetometer

Dear users of AGICO instruments,

Please be informed about the upcoming termination of the service support of the Kappabridges KLY-3, KLY-3S, KLY-4 and KLY-4S and Spinner Magnetometers JR-5 and JR-5A.

The production of the instruments mentioned above ended more than ten years ago and service and repairs of these instruments is more and more complicated, especially due to the lack of the spare parts. For this reason **AGICO** will not be able to guarantee successful repairs of these instruments.

Service support of these instruments will end on 30th June 2019, until that date the instruments can be sent for repairs and refurbishment.

Instruments can be upgraded to the higher versions (KLY-3 to KLY-3S, KLY-4 or KLY-4S; KLY-4 to KLY-4S; JR-5 to JR-5A), but the service support of the upgraded instruments will be limited to two years from the date of the upgrade.

Supply of the selected accessories (manual sample holders, spare screws, spare belts, temperature sensors and so on) for the instruments will continue. Rotators for KLY-3S and KLY-4S are not available anymore.